

What's New in July 2024

A monthly look at what's new and what's coming for the Webex platform

Announcement :

Why Attend

webexone²⁴

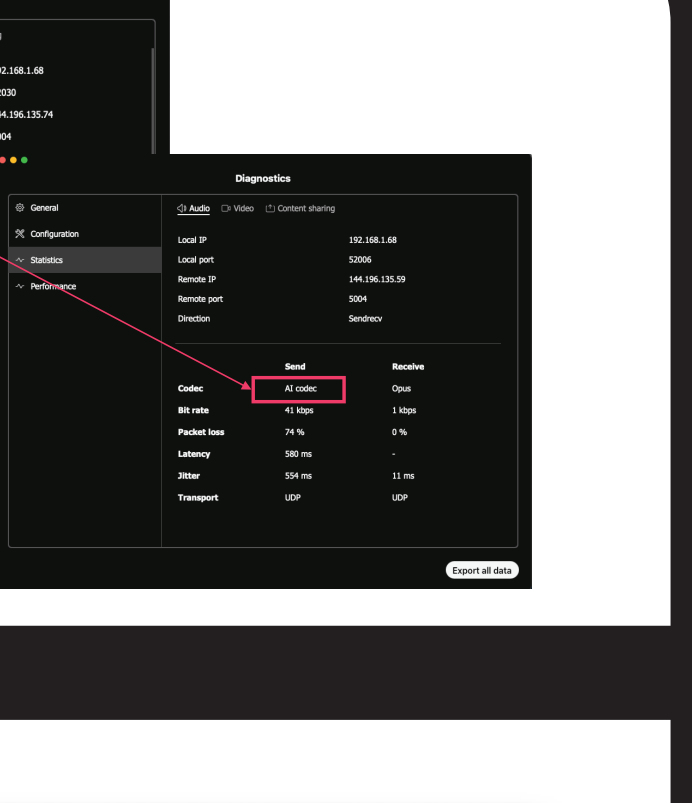
The AI collaboration & CX event.

Join us **October 21-24th at the award-winning Diplomat Beach Resort in the Miami area** for a front-row seat to pioneering AI innovations, insights from industry luminaries and business leaders, and hands-on training through the Webex Academy.

Register

Resource to help you make the most of Webex

<https://www.essentials.webex.com/>

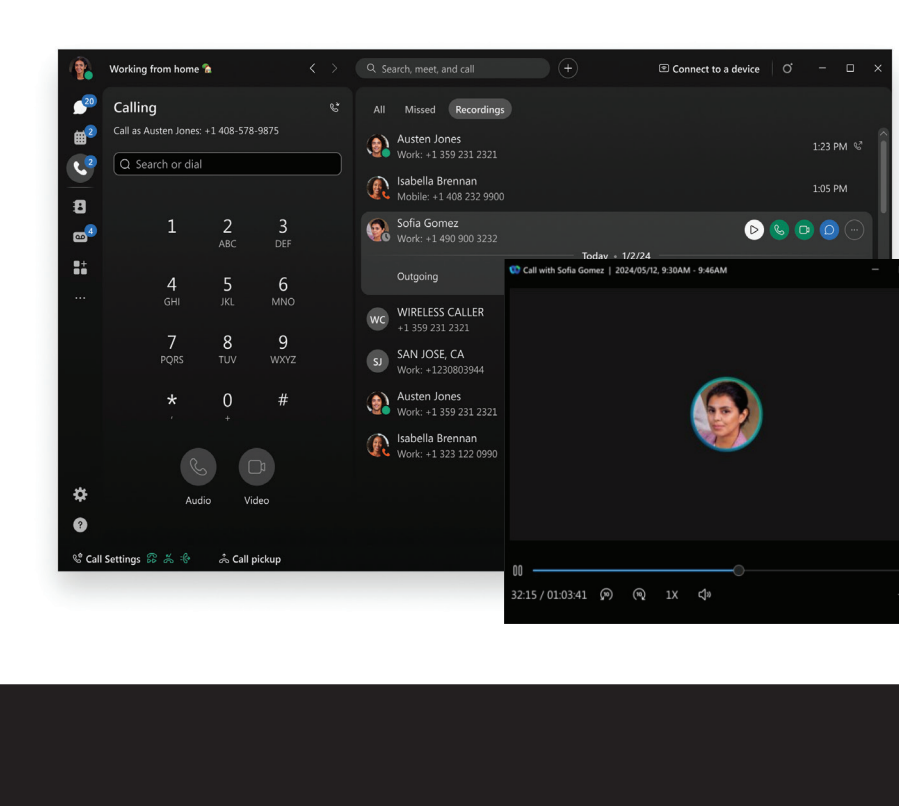


What's New In Room OS

AI Audio Codec

Improved audio quality under poor network conditions

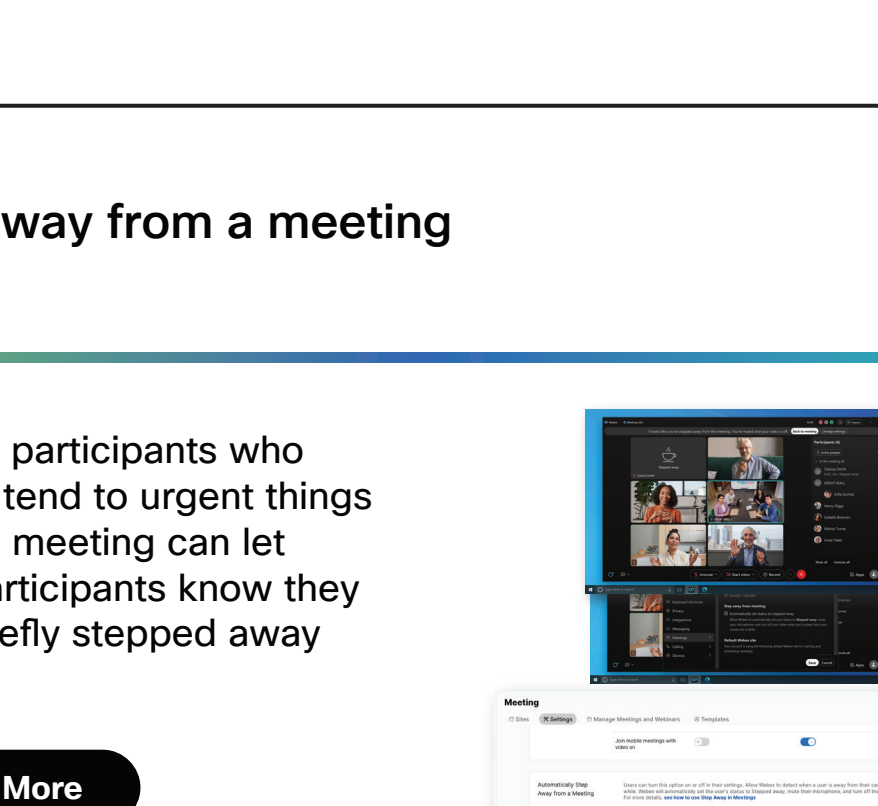
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Webex Calling Tab redesign

Design changes coming to the Webex Calling tab

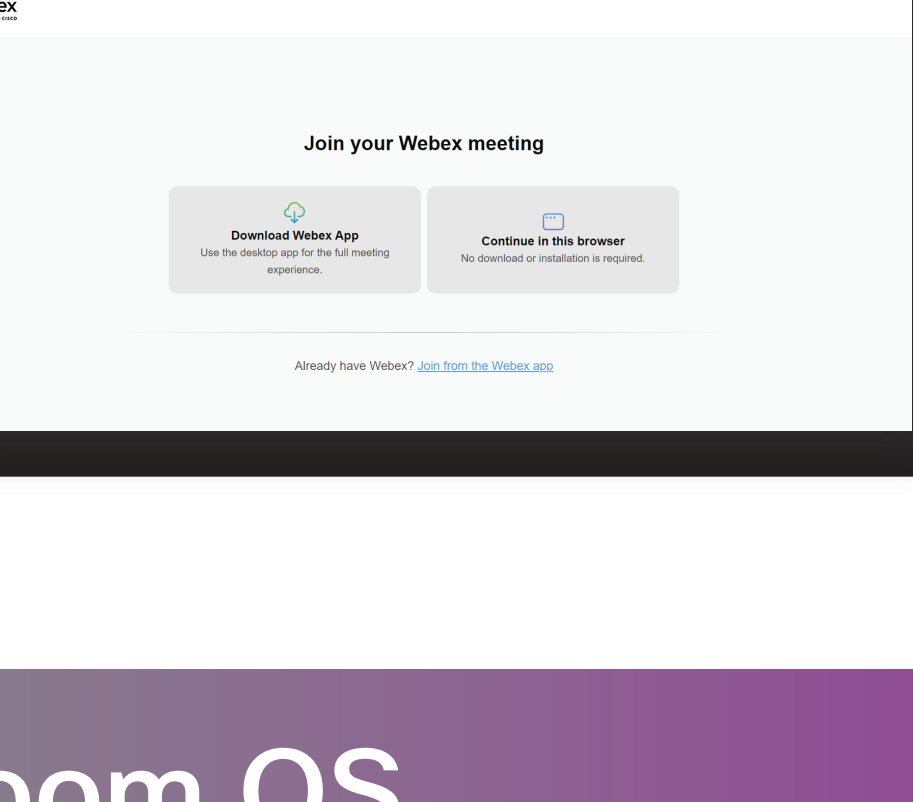
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Call Recording on the Webex app

Access to call recordings for calls recorded natively on the Webex app

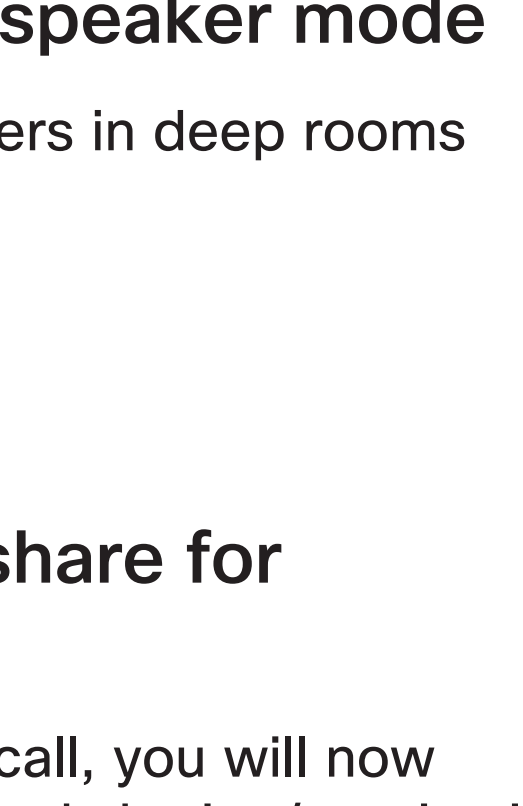
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Special Updates the New Webex Suite Meeting Platform

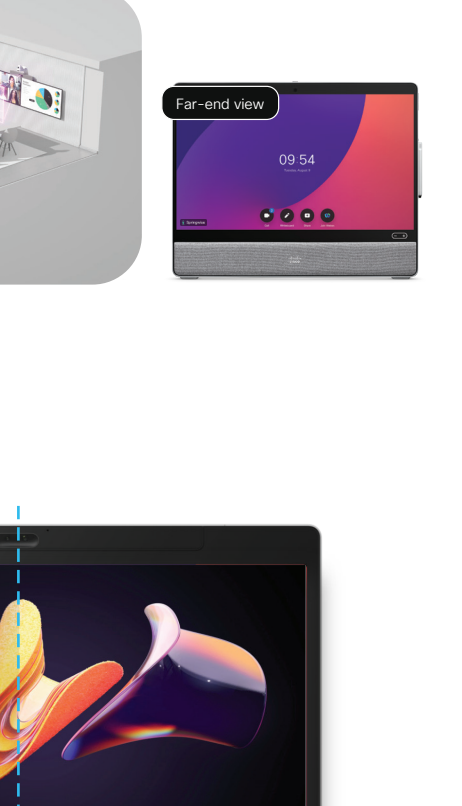
A Whiteboard and Annotation for E2EE meetings

Meetings on Webex Suite meeting platform (WSMP), have been supporting E2EE meetings for audio, video all along.



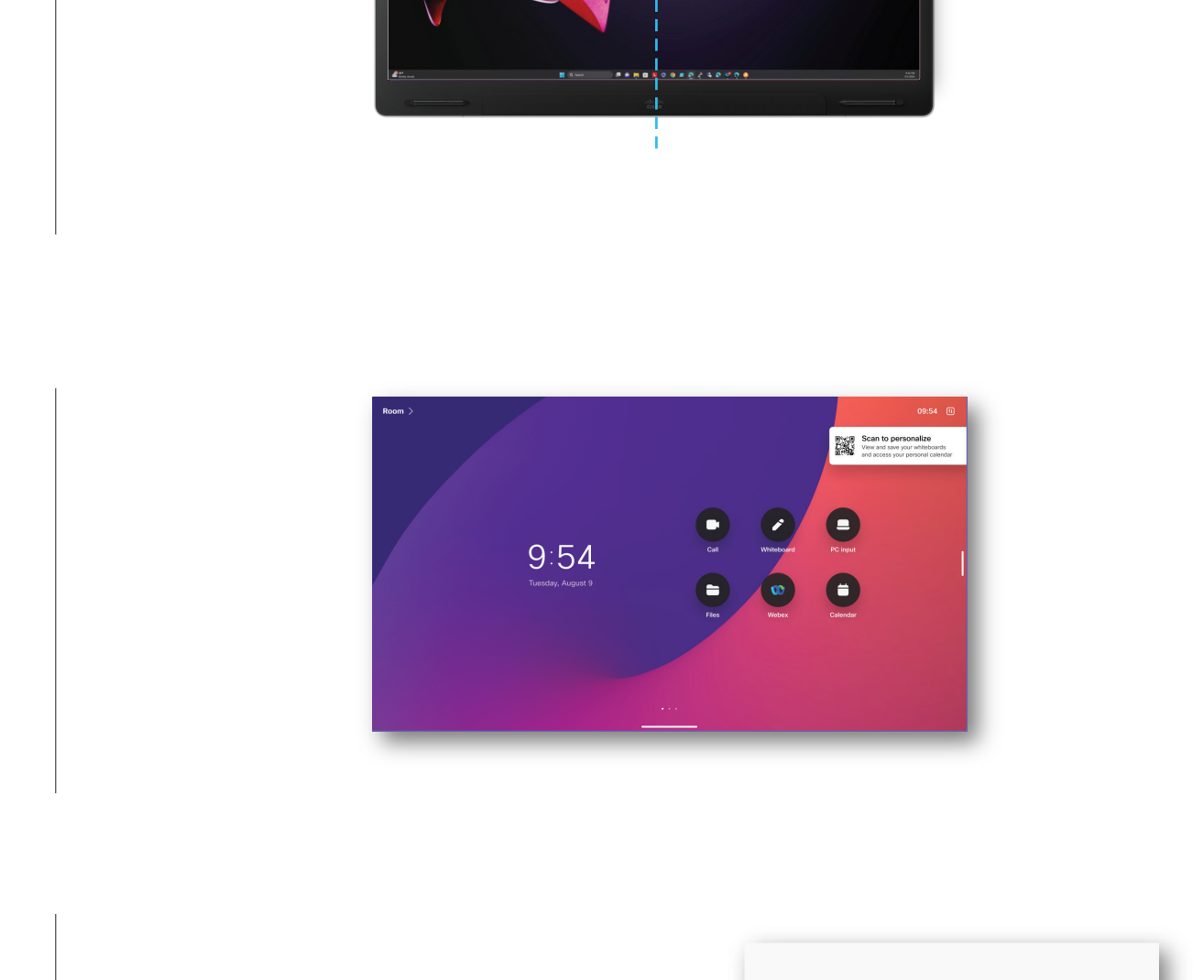
Step away from a meeting

Meeting participants who need to tend to urgent things during a meeting can let other participants know they have briefly stepped away



Simplified 2-Button Meeting Join Landing Page

Prominent options to join meeting by app or by browser



What's New In Room OS

Frames Improvement

The new framing-aware grouping for 4-6 people, which prevents people to be shown in multiple cells at the same time.

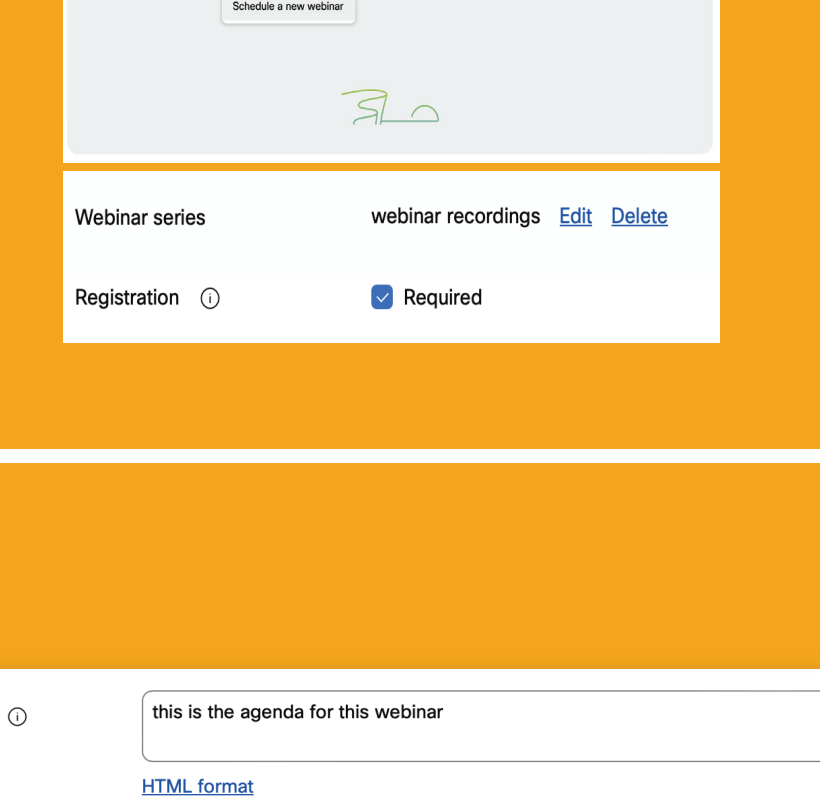
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Extended reach speaker mode

Capture active speakers in deep rooms

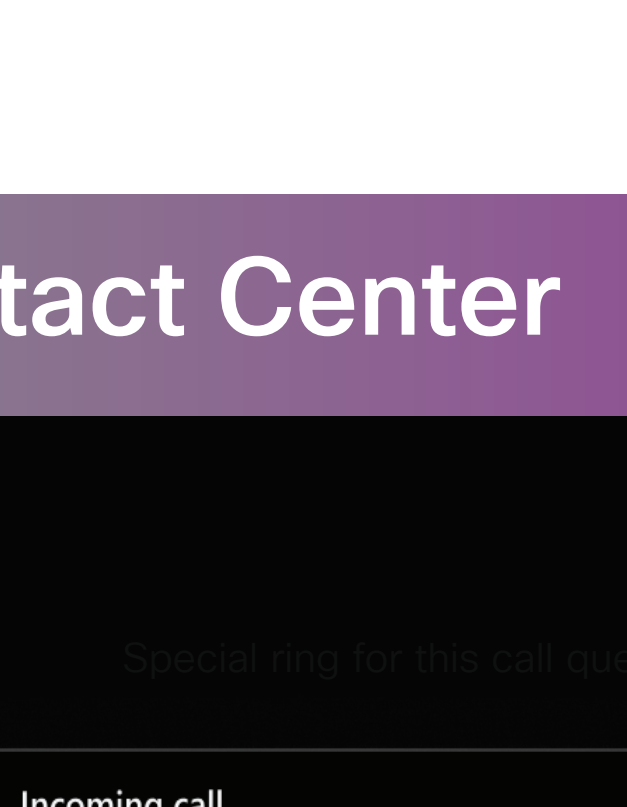
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Improved local share for MTR devices

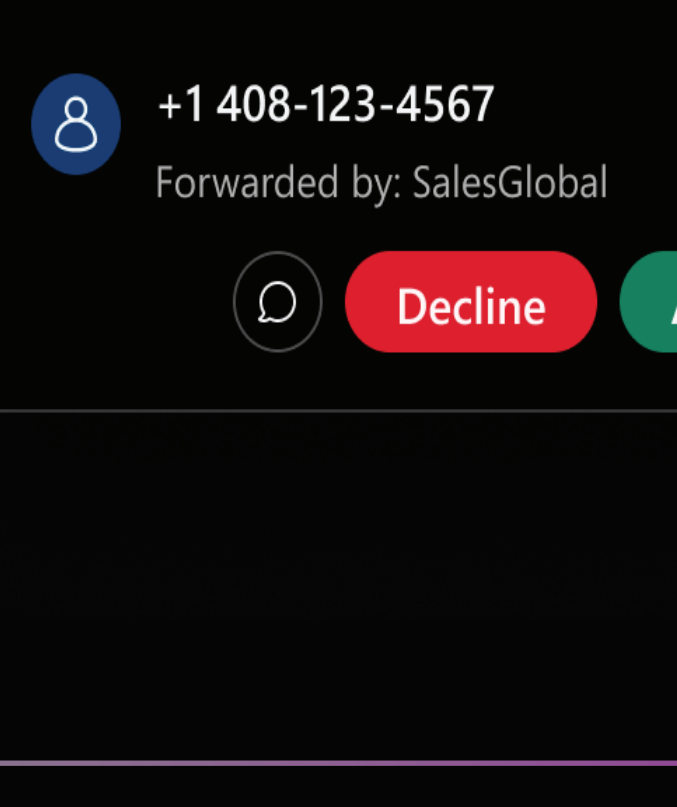
In MTR mode, out of call, you will now experience an improved sharing/previewing experience.

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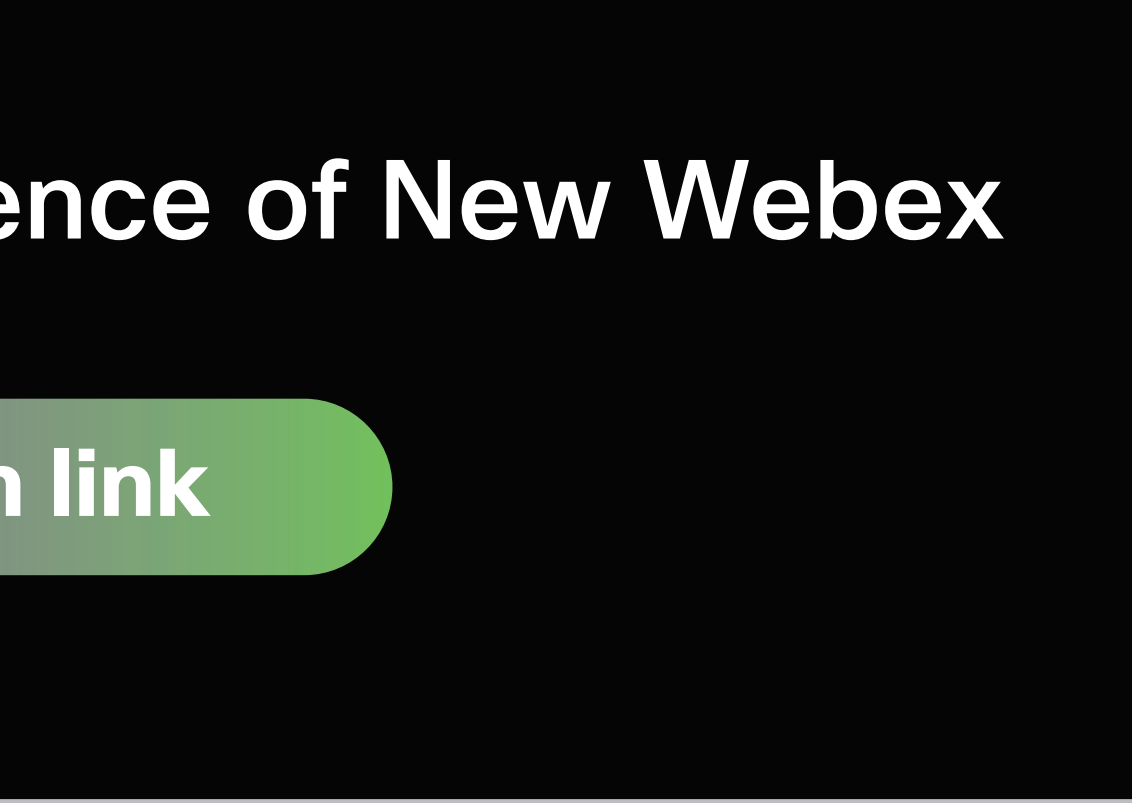
Hotdesking for Board devices

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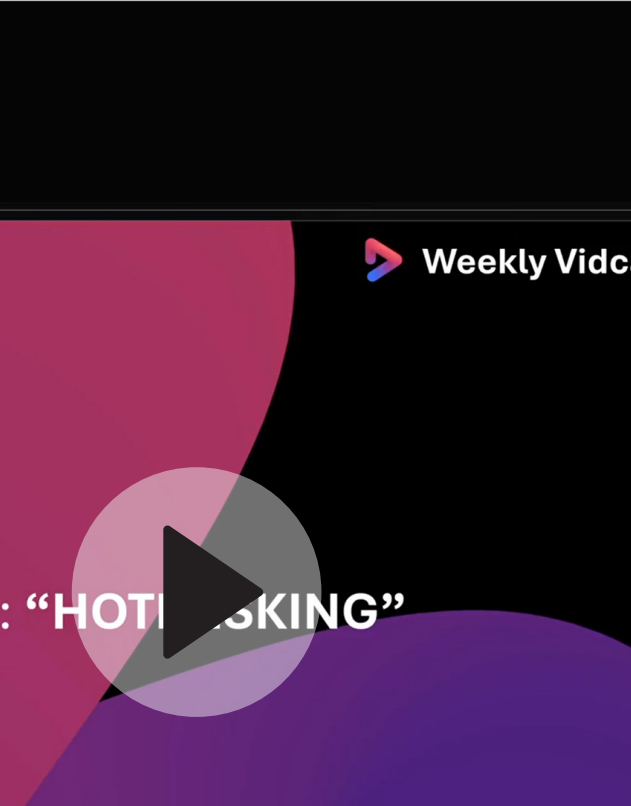
Support for AES67 (audio over IP) added on Board Pro and Board Pro G2.

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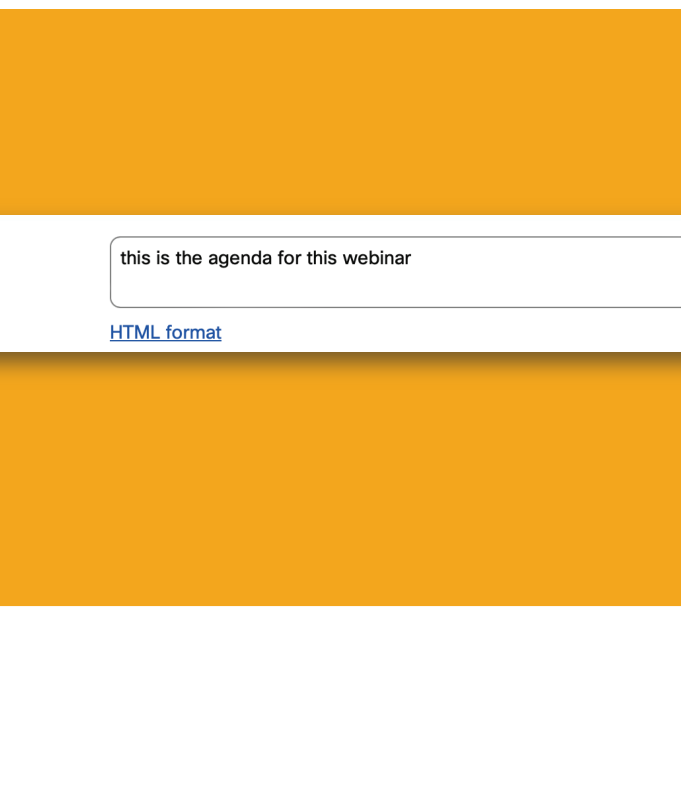
ThousandEyes agent support for 1:1 WebexCalling calls

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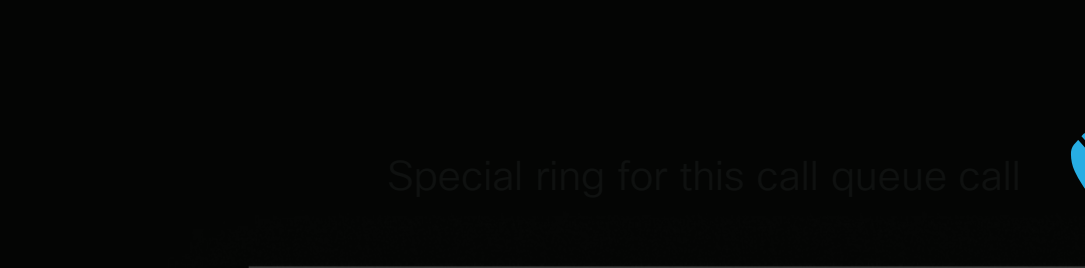


What's New in Webinar

Automatically turn on registration for webinars that are scheduled from a webinar series



HTML support for the agenda in emails sent to webinar participants

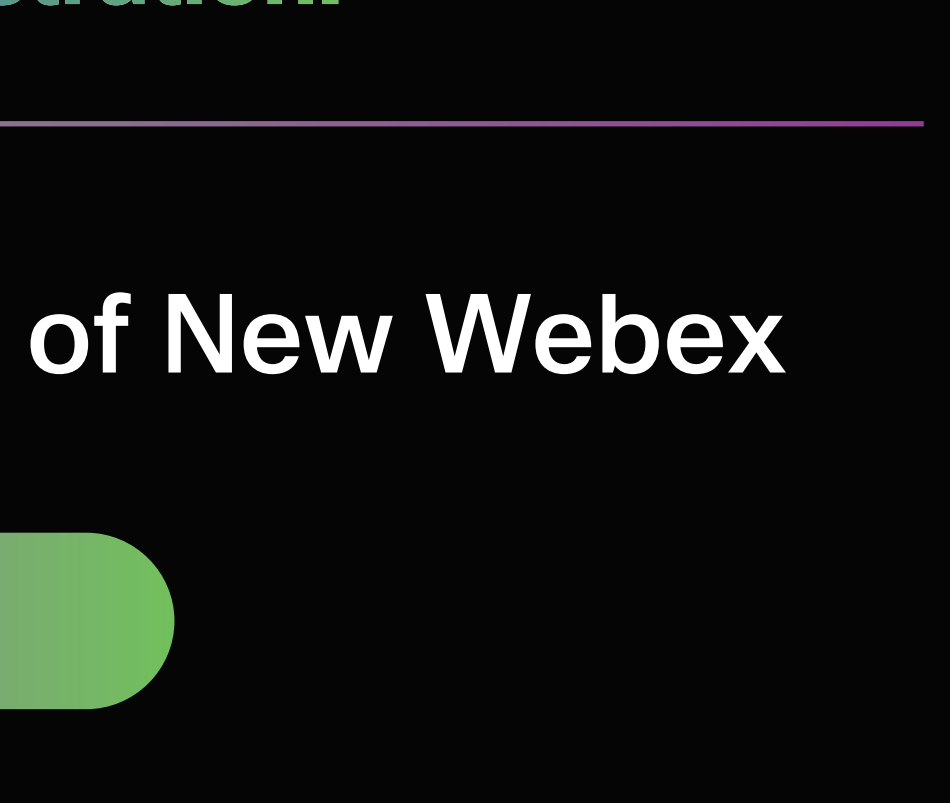


What's New in Webex Contact Center

Distinctive Ringing for Call Queues and Priority Alert

This feature allows for different ring tones for different call queues. This can be particularly useful in differentiating between calls from different queues.

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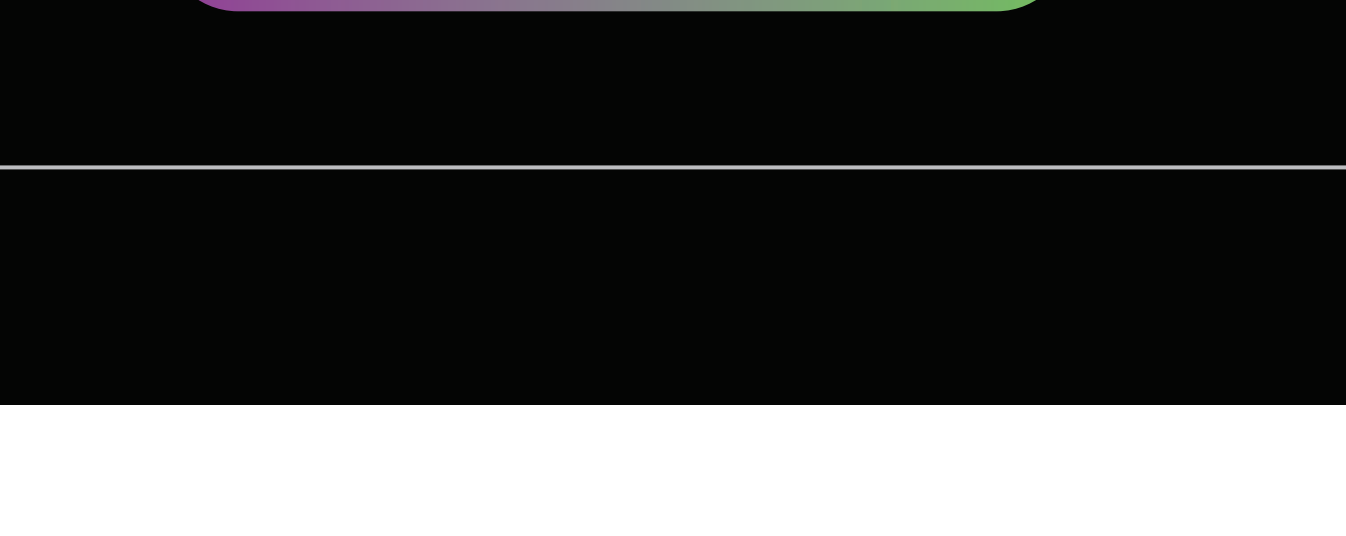


CSM June Webinar Registration:

Topic: Capturing the Essence of New Webex

Registration link

CSM June Vidcast:



What's new in Webex Event

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Did you know?

Apple announced external USB-C camera support for iPad OS 17 or later. Now, Webex app users on iPad OS 17 or later can use an external USB camera for their in-meeting video

Alert

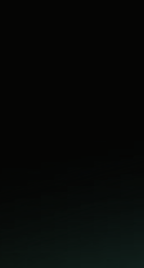
- **End of Life Notice – Hybrid Calendar “TMS fixup”**
- **End of Life Notice – Classic Meetings Associated with a Space**
- **If you manage your deployments of the Webex App or have users on version 43.6 or older, you may need to take action now.**
 - Webex App version 43.5 and older will be retired in March.
 - Webex App version 43.6 will be retired in April.
 - From now on, the minimum version of the Webex App will increase by one version each month.

Link for details

Download Webex App

DOWNLOAD HERE

Resources



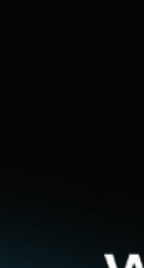
Webex Ambassador Program

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Access Webex Help Center

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Sign-up for Online Classes

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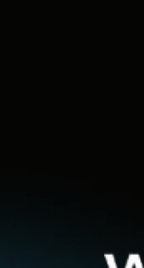
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